

NATIONAL EXPRESS DOT2DOT



Microbus M-PC2 is key element in new National Express transport system

Microbus's M-PC2 In-vehicle computer has been specified as a key element of an innovative passenger scheduling IT system from leading solutions provider, Logical Transport.

The system was chosen by National Express for their new ground breaking Demand Responsive Transport system called dot2dot. This new service launched by National Express uses purpose-built vehicles offering seamless door-to-door transfer between central London hotels and Heathrow and Gatwick airports. The service aims to transport customers in greater comfort and with greater luggage space for about half the price of a conventional taxi.

Bookings are accepted from a wide range of sources and scheduled according to a strictly defined set of business rules aimed at delivering swift, reliable journey times.

The rugged Microbus M-PC2 on board computers serve many functions for both driver and passenger. Drivers are able to receive new bookings from multiple locations, communicate progress and resolve any operational issues through the system's colour touchscreen.

They also receive traffic updates, minimising delays due to congestion. A second larger customer-facing screen provides route and ETA information, and has the potential to be used for many other purposes including safety announcements, entertainment and advertising.

"We have found M-PC2's flexibility, reliability and high performance vital in providing National Express' desired level of driver and passenger information," said Alan Willson, Director of Business Development at Logical Transport.